

## **New Standards for Housing Associations and Local Authorities: New Regulations, New Sanctions**

**April 2010**

From April 2010 the Tenant Services Authority will regulate both Housing Associations and Local Authority Housing and as part of this new regime is introducing new Standards for Social Housing. There will also be a whole set of new sanctions available to the Tenant Services Authority if Local Authorities or Housing Associations fail to meet these new Standards.

The Tenant Services Authority was established in December 2008 and has been given powers to regulate the whole Social Housing sector. From April 2010 its remit will be extended to cover Local Authorities and Arms Length Management Organisations.

We are therefore holding an important seminar to explain the Tenant Services Authority's new Standards. The seminar will also give pointers towards what Housing Associations and Local Authorities need to do to respond to these changes.

### **What the Course will do:**

- Recap the powers given to the Tenant Services Authority in the 2008 Housing and Regeneration Act
- Set out the detail of the Tenant Services Authority's new regulatory Standards and set out some pointers to how social housing organisations should be responding
- Review the Tenant Services Authority's enforcement powers
- Consider the place of legislation and the role of the Audit Commission in the new regime

The course is accompanied by a very useful book entitled:

### **“New Standards for Housing Associations and Local Authorities: New Regulations, New Sanctions”**

### **Who should attend:**

This seminar is designed for people working in housing in local authorities, arms length management organisations and housing associations. It is suitable for people at all levels, but particularly for:

- Councillors and Board Members
- Policy and Performance Managers
- Housing Managers
- Regulatory Staff
- Tenant Representatives
- And anyone else who will need to engage with the Tenant Services Authority

### **Venue and Date**

**London** – Novotel Hotel, Waterloo – 27<sup>th</sup> April 2010

Appleby Business Centre, Bridge Street, Appleby in Westmorland, Cumbria. CA16 6QH.  
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E-Mail: [Adrian.waite@awics.co.uk](mailto:Adrian.waite@awics.co.uk). Websites: [www.awics.co.uk](http://www.awics.co.uk) and [www.awics.eu](http://www.awics.eu)

Managing Director: Adrian Waite MA CPFA ACIH FIPSM  
Company Number: 3713554. VAT Registration Number: 721 9669 13

## The Programme

- 10.00 Introduction, the Tenant Services Authority, new Regulatory approaches, the extension of regulation to local authorities and arms length management organisations, consultation on the new regulatory framework for social housing in England, responses to the consultation from the sector.
- 11.00 BREAK
- 11.15 Overview of the new regulatory framework, the Tenant Services Authority's vision for co-regulation, ten principles to shape regulation, the Tenant Services Authority's approach to setting national and local standards, regulation and local authority providers, Board and Councillor responsibilities.
- 12.30 LUNCH
- 13.30 Standards for social housing providers, the tenant involvement and empowerment standard, the home standard, the tenancy standard, the neighbourhood and community standard, the value for money standard, the governance and financial viability standard, links between standards and local area agreements, Setting Standards, Monitoring & Review.
- 14.45 BREAK
- 15.00 Regulation in practice, supporting improvement and monitoring compliance with standards, using the formal regulatory and enforcement powers, registration and deregistration criteria, directions required under the 2008 Housing & Regeneration Act, Impact Assessments, Conclusions.
- 16.00 CLOSE

This course is also available in-house. For further information about in-house courses, please contact Adrian Waite on 017683-52165 or 52347 or [adrian.waite@awics.co.uk](mailto:adrian.waite@awics.co.uk).

Please note that there are free briefing papers on housing posted on the 'AWICS' website at: <http://www.awics.co.uk/BriefingPapers/ViewCategory/housing/>

## About 'AWICS'

'AWICS' provides a full range of ethical management consultancy and training services, principally to those who are involved in social housing. Our mission statement is 'Independence, Integrity, Value'. We therefore provide training from an independent standpoint that is designed to help the client to achieve their objectives. We believe that we offer the best value for money that is available today!



**Adrian Waite (Independent Consultancy Services) Limited**

**Our speakers **Adrian Waite** and **Steve Harriott** are well known for their in-depth knowledge of this subject and for their ability to present information clearly.**

**Adrian Waite** is Managing Director of 'Adrian Waite (Independent Consultancy Services) Limited'. After graduating with a First Class Honours degree, Adrian joined West Yorkshire Metropolitan County Council as a Trainee Accountant, and became a member of the Chartered Institute of Public Finance and Accountancy. He is also an Associate member of the Chartered Institute of Housing and President of the Institute of Public Sector Management.

Appointments at Leeds City Council and Newcastle on Tyne City Council gave Adrian experience of the finance of every local government service. In 1990, he was appointed Assistant County Treasurer at Staffordshire County Council. As Finance Director, and then Strategic Director, at Copeland Borough Council between 1993 and 1998, Adrian became conversant with every aspect of the finance and strategic management of housing.

He left Copeland Council in 1998 to found 'AWICS'. Since then he has worked with central government, local authorities, housing associations and tenants' associations in Britain and abroad on a variety of financial and strategic issues that affect housing. He sits on the Housing and Housing Technical Information Services Panels of the Chartered Institute of Public Finance and Accountancy and sat on the government working group that considered mechanisms for financing council housing and recommended self-financing. He is a Board Member of Impact Housing Association.

**Steve Harriott** is an Associate Consultant with 'AWICS'. He graduated from Oxford University with an Honours degree in Philosophy, Politics and Economics. He also has a Masters degree in Strategy and Resource Management and is a Fellow of the Chartered Institute of Housing. He has worked in a range of housing management posts for: CDS Co-operative Housing Services, Hartlepool Borough Council, Middlesbrough Borough Council, Northumbria University, Phoenix Housing Association, Tees Valley Housing Association and English Churches Housing Group.

He joined St Pancras & Humanist Housing Association in 2000 as Chief Executive and created the Origin Housing Group with Griffin Housing Association and became its first Group Chief Executive. He moved to Amicus Group in 2004 as Group Chief Executive and became the first Group Chief Executive of the merged AmicusHorizon Group. He left AmicusHorizon in 2007 for a new career in training and consultancy, where he has specialised in tenant management, asset management, governance and service reviews. He is Chair of GreenSquare Group's groundbreaking Resident Scrutiny Panel and is the author of the CIH's Practice On Line section on the Regulation of social housing in England.

Steve is a Trustee of Chatham Maritime Trust and is a former Chair of the Northern Counties Branch of the CIH. He is the joint author of the CIH's textbook "Introducing Affordable Housing". He has been an external examiner of the BSc Housing courses at the University of Greenwich and is regularly invited to speak as a Visiting Lecturer at Universities.

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### How to reserve your place

- **By Fax:** Fax us on 017683 54005
- **By post:** Complete this form and send it to:  
AWICS Ltd, Appleby Business Centre, Appleby in Westmorland, Cumbria. CA16 6QH.
- **On line:** You can download this form from  
[http://www.awics.co.uk/RegionalSeminars/ViewCourse/new\\_standards\\_for\\_housing\\_associations\\_and\\_local\\_authorities/](http://www.awics.co.uk/RegionalSeminars/ViewCourse/new_standards_for_housing_associations_and_local_authorities/), fill it in electronically and forward to: [seminars@awics.co.uk](mailto:seminars@awics.co.uk)
- **By Phone:** Please telephone us on 017683-52165 or 52347

**Do not send any payment:** We will confirm your booking and send an invoice.

### Delegate fees:

The cost of this seminar is £260 plus VAT making a total of £305.50. The fee includes lunch\* and book – ‘New Standards for Housing Associations and Local Authorities: New Regulations, New Sanctions’

\* Please let us know if you have any special dietary requirements

Delegate Name                      Position and Department

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To enrol additional delegates, please photocopy this form.

Please state which venue and date you require \_\_\_\_\_

Name of person booking \_\_\_\_\_ Tel.No. \_\_\_\_\_

Dept and Organisation \_\_\_\_\_ Order No. \_\_\_\_\_

Full Address \_\_\_\_\_

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Post Code \_\_\_\_\_ E-mail address \_\_\_\_\_

Please let us know if your delegate has any particular needs.

### Booking conditions:

**Cancellations and substitutions:** A full refund will be given up to 28 days before the seminar. There after a 50% refund up to 14 days before the seminar. We regret that no refund can be given 14 days or less before the seminar.

Cancellations must be made in writing or by email and be acknowledged by AWICS.

No refund will be given for non-attendance, but delegates may substitute another delegate at any time.

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