

About 'AWICS'.....

'AWICS' is uniquely well placed to deliver this seminar as a leading management consultancy offering advice to those who provide public services across England, Scotland and the world.

Our main speaker will be **Adrian Waite, Director of AWICS**. Adrian has 22 years experience working within local government, which includes his work as a management consultant for more than thirty local authorities and other public bodies, nation wide.

This seminar will explore

- What has been learned from the original inspection process?
- How to prepare for the inspection?
- What is the methodology for the inspection process for districts?
- What will happen after the districts have been categorised?
- How to change the culture of the council, increasing the capacity to deliver through re-engineering?
- How to develop Performance Management?
- What will be the advantages of the Comprehensive Performance Assessment and how can these be realised?
- How to get value from your assessment?
- What additional freedoms and flexibilities are on offer for 'excellent' authorities?
- What are the implications of the Local Government Bill?
- How does the Comprehensive Performance Assessment link with other aspects of Best Value, Community Planning and the Communities Plan?

WHY IS THE COMPREHENSIVE PERFORMANCE ASSESSMENT IMPORTANT?

The Audit Commission published its Comprehensive Performance Assessment for County and Unitary Councils in December 2002. The immediate future of these authorities and the communities that they serve and represent will be affected significantly by the extent of 'earned autonomy' or 'intervention' that follows.

How can authorities, whether they are 'excellent' or 'poor' now place themselves in a position of greatest advantage? What additional freedoms and flexibilities are on offer to 'excellent' authorities, and which should be sought? How can 'poor' authorities develop robust improvement plans and then deliver them?

And what about the district councils? They will also be subject to the Comprehensive Performance Assessment. The inspectors have started their work in March 2003 so time is short. How can a district council prepare itself to gain the maximum benefit from the process?

Then there is the Local Government Bill making its progress through parliament. What are the implications of this?

And the review of local government that may occur where there is a referendum on regional government. Might the Comprehensive Performance Assessments of counties and districts affect the recommendations of the boundary commissioners?

For those who are judged to perform well extra freedoms and resources can be expected. For those who are considered to be failing the government promises 'decisive intervention'. The purpose of this seminar is to offer information, advice and guidance from an independent viewpoint to county, unitary and district authorities whatever assessment they face. It will benefit elected members, chief executives, chief officers and senior officers working in corporate services.

AWICS

Independence...Integrity...Value

**Adrian Waite (Independent
Consultancy Services) Limited**

COMPREHENSIVE PERFORMANCE ASSESSMENT

The Audit Commission has recently graded all county and unitary authorities. They are now beginning their assessments of district councils!

WHAT DOES IT MEAN?

ARE YOU A COUNCILLOR OR SENIOR OFFICER IN A LOCAL AUTHORITY WHO CARES ABOUT QUALITY? THEN THIS SEMINAR IS FOR YOU!

AT A VENUE NEAR YOU:

13th MAY 2003 - NORTH WEST

19th MAY 2003 - YORKSHIRE

22nd MAY 2003 - NORTH EAST

TUESDAY, 13th MAY 2003

GLADMAR COUNTRY HOTEL, CHORLEY, LANCASHIRE.

Situated in the Heart of Lancashire, The Gladmar Country Hotel is minutes away from the M6 (J27) and M61 (J6)
Opposite the Adlington railway station that is on the main Manchester to Preston line

MONDAY 19th MAY 2003

THE ACCESS CENTRE, WAKEFIELD, WEST YORKSHIRE.

Situated one mile north of Wakefield City centre and Wakefield Westgate railway station and only three short miles from the M62 (J30)

THURSDAY 22nd MAY 2003

COLLINGWOOD COLLEGE, DURHAM.

Located 2 miles from the A1(M), five minutes from Durham City centre and railway station

CONFERENCE PROGRAMME

9.30 REGISTRATION & WELCOME

10.00 INTRODUCTION
An overview of the Comprehensive Performance Assessment process, set in the context of Community Planning, Best Value and the Local Government Bill.

11:00 MORNING REFRESHMENTS

11:15 THE INSPECTION PROCESS
How does the inspection process work?
What is the role of performance indicators?
How can an authority put itself in the best possible position for an inspection?

12:30 LUNCH

13:30 THE ASSESSMENT
What are the implications of an 'excellent', 'good', 'fair', 'weak' or 'poor' assessment?
How can 'excellent' authorities capitalise on what they have achieved?
How can 'poor' authorities improve?

14:30 AFTERNOON REFRESHMENTS

14:45 CONTINUOUS IMPROVEMENT
How can authorities achieve continuous improvement?
How can performance management be improved?
What is the role of re-engineering?
Can the culture be changed?

16:00 CLOSE

HOW TO BOOK

Please complete the form below and send it to:
AWICS, Appleby Business Centre, Bridge Street, Appleby in Westmorland, Cumbria. CA16 6QH.

Tel: **017683-52347**. Fax: **017683-52546**.
E-Mail: **Adrian.waite@awics.co.uk**

DELEGATE FEES

The cost of this seminar is £60 plus VAT.
Invoices will be raised after the seminar.

The fee includes refreshments, buffet lunch and seminar documentation.

DELEGATE DETAILS

| Delegate name | Venue / Date | Fee Payable |
|---------------|--------------|-------------|
| | | £ |
| | | £ |
| | | £ |

To enroll additional delegates, please copy this form.

CONTACT NAME

Name of person making booking:

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Contact telephone number:

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Dept. and Organisation:

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Full Address:

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Postcode:

Upon enrolment, delegates will be sent further information regarding the seminar